

Key Safe Information Sheet

A key safe is a secure box fitted outside your home where you can place a set of keys which can then be accessed by selected family members or care staff either in an emergency or should you have difficulty getting to the door. The key safe can only be opened through use of a unique code which you can set/amend, and which you can give to those people who you trust and/or who require this as part of the support they provide to you.

The Supra C500 Key Safe is the original Police preferred key safe. It has been designed following consultation with users and has a large enough storage capacity for up to 6 keys and has been designed to be installed by the end user. The Supra C500 Key Safe can be purchased from a variety of local and national retailers, both on-line and in store.

Provided the installation instructions are followed, anybody can install a key safe. If you don't feel confident to install your own, you can contact Trusted Trader to find a builder or locksmith who can install it for you.

Tips for positioning a key safe

- The key safe needs to be easily accessible for those who need to access it. If possible, it is recommended the key safe is installed out of line of sight for passers-by on the street. For example, it could be hidden by a window box or a drainpipe.
- If possible, position the key safe at a convenient level such as chest or wheelchair access height and in a place with plenty of natural lighting. This will make it easier to use and will also help with changing the code.
- Consider positioning the key safe where it can be easily operated when it's dark outside. Is there a streetlight or automatic security light that will come on and provide sufficient light? You could consider a battery powered light if no other light source is available.

N.B. It may be easier to set the key safe code before you install it. Guidance on how to set a code is available in the user guide that comes with the product

Things to consider once your key safe is fitted

- Do not use any bolts, door chains or leave a key in the inside of the lock because your carers or the emergency services will not be able to access your property.
- You should let your insurance company know if you have a key safe fitted.
- You should change the key safe code regularly for security reasons.
- Think about who needs to have the key safe code. This could be carers, family, or professionals.

If you need more information you can speak to your Adult Care worker